



# MAHAGURU INSTITUTE OF TECHNOLOGY

Affiliated to the APJ Abdul Kalam Technological University, Thiruvananthapuram  
Approved by All India Council for Technical Education, New Delhi  
Accredited by NAAC with B+ Grade

## CRITERION 5 – Student Support and Progression

### Key Indicator: 5.1 Student Support

#### NAAC DVV CLARIFICATIONS

Metric ID	Particulars
5.1.4	The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

HEI Input: A. All of the above

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DVV Clarifications	HEI Response
1. Please provide evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines.	Evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines is provided.
2. Provide circulars, web links, or committee reports explaining the purpose of the metric.	Circulars, web links, or committee reports explaining the purpose of the metric is provided.
3. Share the minutes of meetings held by the student grievance committee, as per the metric.	Minutes of meetings held by the student grievance committee, as per the metric is provided.

## LIST OF DOCUMENTS UPLOADED

<b>Key Indicator -5.1.4 Transparent mechanism for timely redressal of student grievances</b>		
<b>Sl.No</b>	<b>Title of the attachment</b>	<b>Website Link</b>
1	Evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines.	<a href="#">View</a>
2	Circulars, web links, or committee reports explaining the purpose of the metric.	<a href="#">View</a>
3	Minutes of meetings held by the student grievance committee, as per the metric.	<a href="#">View</a>



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